



TEAMEX[®]
RETAIL LTD

The Secretary to The Government of Jharkhand,
Ministry of Consumer Protection, Food & Civil Supplies,
RANCHI

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

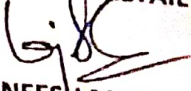
Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Buy-back, return, and refund policy
- 7) Mechanism of Grievance Redressal
- 8) Website & Data protection policy
- 9) Order form & its terms and conditions for a Consumer/Direct seller
- 10) Photocopies of CIN, PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, FSSAI AND MSME and, other similar registrations

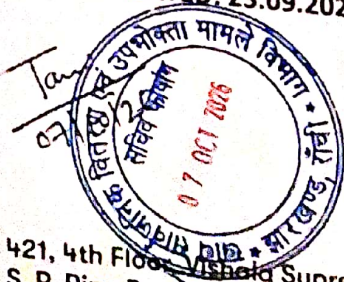
Kindly acknowledge receipt.in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LTD


(RAJNEESH MULICK)
NODAL OFFICER
DATED: 23.09.2026

ANNEXURES: AS ABOVE



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