



The Secretary to Government of Gujarat,
Ministry Of Food, Civil Supplies, And Consumer Protection,
Civil Sachivalaya,
GANDHINAGAR

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Buy-back, return, and refund policy
- 7) Mechanism of Grievance Redressal
- 8) Website & Data protection policy
- 9) Order form & its terms and conditions for a Consumer/Direct seller
- 10) Photocopies of CIN, PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, FSSAI AND MSME and, other similar registrations

Kindly acknowledge receipt.in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LTD

(RAJNEESH MULICK)

NODAL OFFICER

DATED: 23.06.2026

ANNEXURES: AS ABOVE

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