



TEAMEX
RETAIL LTD

The Director of Consumer Protection,
Government of West Bengal,
KRETA BHAWAN,
M I ROAD,
KOLKATA

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) Undertaking
- 4) E-Contract Agreement with a Direct Seller and its enclosures
- 5) Business Plan
- 6) Cooling off policy for a Direct Seller
- 7) Buy-back, return, and refund policy
- 8) Mechanism of Grievance Redressal
- 9) Order form & its terms and conditions for a Consumer/Direct seller
- 10) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and other similar registrations

Kindly acknowledge receipt in token of acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LTD

(RAJNEESH MULICK)
NODAL OFFICER
DATED: 30.06.2024

ANNEXURES: AS ABOVE

30/06/25
Received (Contents not Verified)
Directorate of Consumer Affairs &
Fair Business Practices
Govt. of West Bengal
11A, Mirza Ghalib Street,
Kolkata-700087

UNDERTAKING

I, Rajneesh Mulick, Authorised Signatory of M/S TEAMEX RETAIL LTD, 421-424, VISHALA SUPREME, OPP TORRENT POWER HOUSE, S P RING ROAD, NIKOL, AHMEDABAD 382350, GUJARAT (Hereinafter called as TEAMEX RETAIL do hereby declare and affirm as follows:

(a) We neither promote a Pyramid Scheme money circulation scheme as mentioned in Consumer Protection (Direct Selling) Rules, 2021, nor enrol any person in such scheme, nor participate in such arrangement in any manner whatsoever in the garb of doing Direct Selling business.

(b) We are compliant and will always remain compliant with all the acts, rules, bye-laws, orders, notifications, schemes, and/or circulars as may be notified by the Department of Consumers, Ministry of Consumer Affairs, Food and Public Distribution, Government of India or by the Department of Consumer Affairs, Government of West Bengal, from time to time.

(c) We undertake not to do any act, thing, or deed which may be in contravention to any other Acts/laws for the time being in force.

DATED: 30.06.2025 FOR TEAMEX RETAIL LTD


(RAJNEESH MULICK)

NODAL OFFICER