



**TEAMEX**  
**RETAIL LTD**

The Secretary to the Government of Maharashtra,  
Ministry of Food, Civil Supplies, and Consumer Protection,  
Government of Maharashtra,  
MUMBAI

मध्यवर्ती टपाल केंद्र, मंत्रालय  
ज.स. ०००८५८०, दिनांक ३१/५/२४

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling)  
Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Buy-back, return, and refund policy
- 7) Mechanism of Grievance Redressal
- 8) Order form & its terms and conditions for a Consumer/Direct seller
- 9) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LTD

(RAJNEESH MULICK)  
NODAL OFFICER  
DATED: 31.05.2024

ANNEXURES: AS ABOVE