



TEAMEX
RETAIL LTD

The Commissioner/Director,
Department of Consumer Protection, Food & Civil Supplies,
Government of Karnataka,
BENGALURU

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are attaching herewith the following documents for your review, approval, and record.

- 1) Self-declaration of compliance with Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 2) Board Resolution
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling-off policy for a Direct Seller
- 6) Order form & its terms and conditions for a Consumer/Direct Seller
- 7) Order form & its terms and conditions for a Consumer/Direct Seller
- 8) Buy-back, return, and refund policy
- 9) Mechanism of Grievance Redressal

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LIMITED

(RAJNEESH MULICK)
AUTHORISED SIGNATORY
DATED: 15.09.2025

