



**TEAMEX**  
**RETAIL LTD**

The Commissioner/Director,  
Department of Consumer Protection, Food & Civil Supplies,  
Government of Chhattisgarh,  
RAIPUR

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling)  
Rules, 2021 and E-commerce Rules, 2020

Respected Sir,


Regarding the above, we are attaching herewith the following documents for your review, approval, and record.

- 1) Self-declaration of compliance with Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 2) Board Resolution
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling-off policy for a Direct Seller
- 6) Order form & its terms and conditions for a Consumer/Direct Seller
- 7) Order form & its terms and conditions for a Consumer/Direct Seller
- 8) Buy-back, return, and refund policy
- 9) Mechanism of Grievance Redressal

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LIMITED

  
(RAJNEESH MULICK)  
AUTHORISED SIGNATORY  
DATED: 09.09.2025

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| कार्यालय निदेशक खाद्य एवं सार्वजनिक आपूर्ति |              |
| छत्तीसगढ़                                   |              |
| चतुर्थ तल, ब्लॉक-1 इंदिराजी भवन नई रायपुर   |              |
| दिनांक                                      | 9/9/25       |
| स्थान                                       | छत्तीसगढ़ के |