



TEAMEX
RETAIL LTD

The Secretary to the Government of Bihar,
Ministry of Consumer Protection, Food & Civil Supplies,
PATNA

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020 FOR CONDUCTING BUSINESS IN THE STATE OF

UTTAR PRADESH Bihar

Respected Sir,


Regarding the above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Board Resolution
- 2) Self-declaration of compliance with the Consumer Protection (Direct Selling) Rules, 2021, and to E-commerce Rules, 2020.
- 3) Specimens of E Contract Agreement with a Direct Seller, Application Form, Business Plan & Product Price list
- 4) Cooling off policy for a Direct Seller
- 5) Buy-back, return, and refund policy
- 6) Mechanism of Grievance Redressal
- 7) Order form & its terms and conditions for a Consumer/Direct Seller
- 8) Photocopies of CIN, PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

Yours Truly,
FOR TEAMEX RETAIL LTD


(RAJNEESH MULICK)
AUTHORISED SIGNATORY
DATED:11.08.2025

