



TEAMEX
RETAIL LTD

The Director,
Directorate of Consumer Protection, Food & Civil Supplies,
Government of Assam
GUWAHATI

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020 FOR CONDUCTING BUSINESS IN THE STATE OF ~~UTTAR PRADESH~~ Assam

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Board Resolution
- 2) Self-declaration of compliance with the Consumer Protection (Direct Selling) Rules, 2021, and to E-commerce Rules, 2020.
- 3) Specimens of E Contract Agreement with a Direct Seller, Application Form, Business Plan & Product Price list
- 4) Cooling off policy for a Direct Seller
- 5) Buy-back, return, and refund policy
- 6) Mechanism of Grievance Redressal
- 7) Order form & its terms and conditions for a Consumer/Direct Seller
- 8) Photocopies of CIN, PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

Yours Truly,
FOR TEAMEX RETAIL LTD

(RAJNEESH MULICK)
AUTHORISED SIGNATORY
DATED:05.08.2025

