


**DECLARATION OF COMPLIANCE OF CONSUMER PROTECTION (DIRECT SELLING RULES), 2021
E-COMMERCE RULES, 2020, NON-CONVICTION, NON-LITIGATION, AND NON-BANKRUPTCY**

I, RAJNEESH MULICK, Authorized Signatory of M/S TEAMEX RETAIL LIMITED. (CIN No. U52100GJ2013PLC073875) do hereby solemnly affirm and declare as under that:-

1. We fully comply with all provisions of the Consumer Protection (Direct Selling) Rules, 2022, and the Consumer Protection Act, 2019.
2. We are not involved in Pyramid or Money Circulation Schemes as per the Business/Compensation plan prescribed by us and copy annexed herewith.
3. We maintain all mandatory records prescribed under clause 4 of the Rules and have displayed the same on our Website www.teamex.in
4. We own, hold, or are Licensee/assignees of Trade Mark/ Service Mark/ Brand name as per copies annexed herewith
5. We have obtained all applicable trade registrations including PAN, TAN & GST copies of which are annexed herewith
6. Goods and Services offered by us through our direct sellers conform to applicable laws,
7. We have a well-defined Grievance Redressal Mechanism prescribed for the redressal of consumers' complaints and grievances copy of which is annexed herewith.
8. We provide a reasonable cooling-off period as per the copy annexed herewith.
9. We are bound by our Buy-back policy as per copy annexed herewith
10. We are fully compliant with the provisions of the Legal Metrology Act, 2009, and HE rules framed thereunder and we have obtained the Packers' Registration as per copy annexed herewith.
11. We are compliant with the Drugs and Cosmetics Act and the rules framed thereunder.
12. We have joined the National Consumer Helpline as its Convergence Partner.
13. We have prescribed separate E-Product Order forms for Consumers as well as Direct Sellers, describing therein the Remedial options available under the Terms & Conditions as per copies annexed herewith.
14. We are obliged to have a prior written contract with our Direct sellers to authorize them to sell or offer to sell, market, or distribute goods or services and the terms of such Contract are just, fair, and equitable as per copy annexed herewith.
15. We are fully compliant with Consumer Protection (E-commerce) Rules, 2020 as amended from time to time, as per the declaration annexed herewith.
16. All documents referred to in this affidavit and annexed herewith may be read as part and parcel of this declaration as the same are not being reproduced herewith for the sake of brevity.
17. TEAMEX RETAIL LIMITED fully complies with the provisions of the Consumer Protection (E-commerce) Rules, 2020, and Consumer Protection Act, 2019, related to inventory E-commerce entities, as amended from time to time
18. TEAMEX RETAIL LIMITED has displayed all information on its website: www.teamex.in required and prescribed under clause 4 (2) of the said Rules.
19. TEAMEX RETAIL LIMITED does not indulge or get involved in any Unfair Trade Practice as required under clause 2 (3) of the said Rules.



20. TEAMEX RETAIL LIMITED fully abides by the provisions contained in Clauses 4 (4 to 6) of the said Rules whereby TEAMEX RETAIL LIMITED has appointed MONIK RADADIYA as its Grievance Redressal Officer to look after and resolve the complaints and grievances of the consumers vide Board resolution annexed herewith. The grievance redressal mechanism and Buyback& refund mechanism are also annexed herewith.
21. TEAMEX RETAIL LIMITED has applied to become a Convergence Partner of the National Consumer Helpline, in compliance with clause 4(7) of the said Rules and as annexed herewith.
22. TEAMEX RETAIL LIMITED shall record the consent of the intending consumer before confirming the order as provided under clauses 4 (9 & 10) of the said Rules. Order Form for a consumer along with its terms & conditions is annexed herewith.
23. TEAMEX RETAIL LIMITED shall not manipulate the prices of goods and services offered by it on its platform in any manner whatsoever as required under clause 4(11) (a) of the said rules.
24. TEAMEX RETAIL LIMITED shall not discriminate or differentiate between any class of consumer as required under clause 4 (11)(b) of the said Rules.
25. TEAMEX RETAIL LIMITED shall abide by and comply, in letter and spirit, with all provisions of Clause 7 of the said Rules
26. All documents referred to in the preceding para may be read as part & parcel of this declaration also as the same has not been reproduced here for the sake of brevity.
27. Neither the Nodal Officer nor any Directors of the company or the company itself or the Grievance Redressal Officer are facing any litigation or convicted or declared bankrupt by a competent legal forum in the last five years preceding the date of this declaration.
28. I am fully competent to sign this declaration as I am the NODAL OFFICER of the Inventory E-commerce Entity named above duly appointed by a Board Resolution annexed herewith.


DECLARANT
NAME: RAJNEESDH MULICK
DESIGNATION: NODAL OFFICER
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