

Let's win together



TEAMEX
RETAIL LTD

The Director of Food, Civil Supplies, and Consumer Protection,
Government of Madhya Pradesh,
BHOPAL

Sub: Submission of Declaration of Compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir,

Regarding the above, we are annexing herewith the following documents for your kind perusal, approval, and record.

- 1) Board Resolution
- 2) Self-declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020.
- 3) E-Contract Agreement with a Direct Seller and its enclosures
- 4) Business Plan
- 5) Cooling off policy for a Direct Seller
- 6) Buy-back, return, and refund policy
- 7) Mechanism of Grievance Redressal
- 8) Order form & its terms and conditions for a Consumer/Direct seller
- 9) Photocopies of PAN, TAN, GSTIN, Trade Mark (s) owned or licensed, and, other similar registrations

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For TEAMEX RETAIL LTD

(RAJNEESH MULICK)
NODAL OFFICER
DATED: 22.03.2024

ANNEXURES: AS ABOVE

24/03/2024
लेपक-
श्री. विनय कुमार शर्मा एवं जयदीप
भारत-संसाधन, भोपाल (म.प्र.)